

SUMMARY

Workforce is a system designed by SoftSages Technology to manage information of clients, candidates & vendors effectively once the candidates have been placed with clients. It automates the work that earlier had to be done manually and using excels. It has helped clients to ensure data security by proper access controls.

CHALLENGE

Once candidates are placed with clients, the need is to send regular reminders to candidates to fill in timesheets, extract relevant data from them & prepare invoices to send to clients. Candidates would send in data by filling up timesheets at different time intervals which posed a challenge in getting all the required data to prepare invoice to be sent to the client.

Users of workforce can keep track of when candidates have to renew documents so that notification can be sent in advance to take the necessary action before the expiry of the documents. This way candidates could continue with their employment/contract without any difficulties & client faces no disruptions in their work.

SOLUTION

We needed to create an automated management system that helped to properly manage all the relevant information while reducing the chances of human error & mistakes. This also helps to improve efficiency & reduce costs.

As the system is automated, users are able to easily manage all the information & improve quality of service. Users are able to save time, money & effort. It also removes the possibility of human error that could occur when the same work is done manually.

API INTEGRATION : QUICKBOOKS

MAJOR TECHNOLOGIES

